

Terms and conditions

1. Enrolment

All enrolments are subject to the following conditions which become legally binding on acceptance of enrolment by Magnifico Travel Ltd. All fees must be paid in full before the course starts. The completed application form implies permission for the student to participate in all supervised activities outside the summer school premises which form part of the school's activities or educational programme.

2. Services

The company reserves the right to change the particulars of the services, including changes to course, locations, facilities and dates of the programmes where circumstances beyond the company's control necessitate such changes or where the number of bookings received do not reach the minimum numbers required to operate a course viably. Magnifico Travel Ltd reserves the right to change some single activities in the programme, substituting them with activities of equal value and without affecting the overall composition of the courses.

3. Cancellation policy

Magnifico Travel Ltd strongly recommends taking out a travel insurance policy that includes cancellation cover. In the event of cancellation, the following terms will apply:

- If your course application is rejected for any reason or if your visa application is refused after we have confirmed your place, no charges will be incurred and you will receive a full refund within 30 days.
- If you wish to cancel your course, you must do so in writing at least 2 weeks before the start date. For this cancellation you will be charged 30% of the fee.
- If you cancel or withdraw from your course less than 2 weeks before the start date, or fail to arrive, or if you cancel in writing after the start date of the course on the grounds of force majeure, full fees will be applied and there will be no refund.
- If for any reason, you wish to cancel your course after arrival, you must give 48 hours notice. However, please note that no refunds will be given.
- Any enrolment fees or airport transfers are non-refundable.

Postponement: You must give the summer school 4 weeks notice of any postponement of your booked course. Fees can be used to pay for a course with a later start date. Any changes will be subject to a £50 administration charge.

The 'Course' is the period and type of course you have booked. No compensation is given for a reduction in hours or hours missed once the course has started.

4. Visas

Some students from non EU countries may require a visa to travel. Students or agents should contact the nearest British Embassy, Consulate or High Commission to ascertain current visa regulations. The arrangement of the appropriate visa is the sole responsibility of the student or agent.

5. Medical insurance

It is a condition of making a booking with Magnifico Travel Ltd that all the students have appropriate medical and health insurance. Students must provide proof of adequate cover at enrolment.

6. Behaviour

Magnifico Travel Ltd reserves the right to terminate the programme of any student whose behaviour causes distress, damage or danger to other students, Magnifico Travel Ltd employees or anyone else. Magnifico Travel Ltd reserves the right to terminate the programme of any student or group whose behaviour is contrary to applicable local laws. This behaviour includes but is not limited to: under-age purchase and/or consumption of alcohol, the use, distribution and/or possession of illegal substances, damage to property and threatening or violent behaviour. In any of the above circumstances, Magnifico Travel Ltd will not be liable for any costs incurred in repatriating a student or group to their country of origin.

No refund will be made for any part of the programme missed as a result of such a termination. On arrival at our centres, each student is required to pay a deposit of £50.00 (sterling) toward the cost of any damage which he/she may cause to property or premises. The deposit will be returned in full before the student's departure providing no claim for damages has been made.

7. Resolution of disputes

If a student or group leader wishes to complain about any aspect of the services provided by Magnifico Travel Ltd, such complaint must initially be made to the company or Centre Manager or representative on site. Unless there is a valid reason why this is not possible, we will not consider ourselves liable for any complaint not made at the time. In the event that the matter is not resolved, the student or group leader or agent should make a complaint in writing to the Magnifico Travel Ltd head office. Such complaints will be investigated in full providing that:

- The complaint is received within one month of the termination of the course.
- The complaint was initially registered in writing with an on-site representative or Centre Manager.
- All invoices relating to the student making the complaint have been settled in full.

8. Liability

Any damage to school property, whether it is intentional or accidental, must be paid for. The Centre Management reserves the right to exclude from class any student whose poor attendance or behaviour is affecting the progress of the class. If the summer school feels it is necessary to withdraw a student because she/he has broken the rules as laid out in the student handbook, no fees will be refunded.

9. Registration fee

There is a one off registration fee of £50 payable on all Young Learners courses.

10. UNMR Assistance

A fee of £50 is applicable if any student needs assistance as an unaccompanied minor (check with airline).

11. Privacy and data protection policy

We respect your right to privacy and will keep safe any personal details that you give us in line with the UK Legislation on Data Protection. We will only ask you to give us personal details in the interests of safety and security and we will only keep those details for as long as the student remains on the course. Please be assured that we do not sell or share any information about individual students registered with us.

N.B. All Magnifico Centres are no smoking sites

Note: All prices contained in this brochure are valid until 30th August 2017.



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